

Quran Revolution Terms & Conditions:

Welcome to the Terms and Conditions (“Terms”) for Quran Revolution. These terms are between you and AlMaghrib Institute and govern our respective rights and obligations. Please note that our use of Portal.Quranrevolution.com and App are also governed by the agreements listed below, as well as other applicable terms, conditions, limitations and requirements and you agree to them when you sign up through QuranRevolution.com.

Introduction

Thank you for choosing Quran Revolution (“Quran Revolution,” “AlMaghrib Institute,” “we”, “us,” “our,”). By signing up and using the Quran Revolution services, student portal via mobile device, student cafe and software applications (using the services of Quran Revolution altogether), or using materials and content provided by Quran Revolution (the additional resources) you are entering into a binding contract with Quran Revolution powered by AlMaghrib Institute.

Right to use Content:

We are granting you a limited, non-exclusive, revocable license for you to view, print or watch any content as defined below from all the services provided by Quran Revolution. You are not granted the right to license, republish, distribute, copy, sublicense, sell, download or prepare any derivative of the work used on the Quran Revolution website, portal or any of our application.

SUBSCRIPTION IS BASED ON ONE USER PER ACCOUNT, AND THEREFORE CANNOT BE SHARED, SOLD, DISTRIBUTED, OR USED IN CONJUNCTION WITH ANY OTHER PARTIES APART FROM YOURSELF. ANY INDICATION OF IT BEING SHARED, SOLD, DISTRIBUTED, OR USED IN CONJUNCTION WITH ANY OTHER PARTIES APART FROM YOURSELF WILL RESULT IN IMMEDIATE CANCELLATION OF YOUR SUBSCRIPTION.

Student Rights and Responsibility

Once signed up, students are responsible for logging into their account and reviewing and watching the content as they see fit, as long as it does not contradict the above content rights.

When you sign up to Quran Revolution, and have not received your login details, but a payment has gone out of your account, please contact our Student Support staff as soon as possible; it is your responsibility to be on top of payments as well as receiving service details. If user have previously **unsubscribed** from **ALL** AlMaghrib emails, you will not receive your login details, or any other reminders so please ensure you contact quranrevolution@almaghrib.org as soon as possible to reinstate your subscription.

IN CASE OF LOST OR MISSING LOGIN CREDENTIALS, PLEASE NOTIFY QURAN REVOLUTION SUPPORT STAFF IMMEDIATELY TO ENSURE YOU HAVE FULL ACCESS TO THE PROGRAM AND ITS SERVICES. THE USER ASSUMES ALL RESPONSIBILITY IN CONTACTING AND SUBMITTING A REQUEST FOR LOGIN CREDENTIALS IN THE EVENT OF LOSING OR MISSING LOGIN CREDENTIALS. REFUNDS WILL NOT BE PROCESSED

1. **Membership.** Your Quran Revolution membership will continue until the end of the semester unless you have opted in for automatic renewal at the end of each semester. A semester is a 4-month long period that students can opt into via a monthly subscription or semester subscription until such point that the subscription is terminated. To use the Quran Revolution services, you must have Internet access, and/or cellular data to access your Quran Revolution application for homework, live classes, and provide a current, valid, accepted method of payment, which you may update from time to time by emailing our Quran Revolution Support Staff. Unless you cancel your membership before your monthly billing date, you authorize us to charge your next month's membership fee to your Payment Method (see "Cancellation" below).

2. Trials

- 2.1. Your Quran Revolution membership may start with a 30-day trial. The initial trial period of your membership lasts for one month, or as otherwise specified during sign-up and is intended to allow new members and certain former members to try the service.
- 2.2. Initial trial eligibility is determined by Quran Revolution at its sole discretion and we may limit eligibility to prevent initial trial abuse. We reserve the right to revoke the initial trial and put your account on hold in the event that we determine you are not eligible. We may use information such as device ID, method of payment or an account email address used with an existing or recent Quran Revolution membership to determine eligibility.
- 2.3. We will charge your Payment Method for your monthly membership fee at the end of the first month period unless you cancel your membership **prior to the end** of the initial trial period. If you wish to view your initial sign up, please get in touch with our Support Staff. Monthly payment will go out every month on the day the user has signed up to the program unless an issue of uncollected payment - see Billing for more details.

AT THE END OF SUCH TRIALS, WE WILL AUTOMATICALLY START TO CHARGE YOU FOR THE APPLICABLE PAID SUBSCRIPTION ON THE FIRST DAY FOLLOWING THE END OF THE TRIAL, ON A RECURRING MONTHLY BASIS. BY PROVIDING US WITH YOUR PAYMENT DETAILS YOU AGREE TO THIS CHARGE AFTER THE FIRST MONTH OF YOUR INITIAL TRIAL PERIOD. WHEN YOU SIGN UP TO QURAN REVOLUTION YOU HAVE AUTHORIZED ALMAGHRIB INSTITUTE TO TAKE MONEY OUT OF YOUR ACCOUNT, UNLESS YOU CANCEL WITHIN THE 30 DAYS OF INITIAL SIGN UP PERIOD (subjected to change depending on the month you registered and signed up *see Billing for more details*) AND REQUEST A REFUND. IF

YOU DO NOT WISH TO BE CHARGED FURTHER, YOU NEED TO GET IN TOUCH WITH OUR SUPPORT STAFF TO TERMINATE YOUR ACCOUNT AND STOP THE RECURRING MONTHLY PAYMENTS.

3. **Links to other sites and/or materials**

- 3.1 As part of the Service, we may provide you with convenient links to third party website(s) (“Third Party Sites”) as well as content or items belonging to or originating from third parties (the “Third Party Applications, Software or Content”). These links are provided as a courtesy to Service subscribers. We have no control over Third Party Sites or Third Party Applications, Software or Content or the promotions, materials, information, goods or services available on these Third Party Sites or Third Party Applications, Software or Content. Such
- 3.2 Party Sites and Third Party Applications, Software or Content are not investigated, monitored or checked for accuracy, appropriateness, or completeness, and we are not responsible for any Third Party Sites accessed through the App and/ or site or any Third Party Applications, Software or Content posted on, available through or installed from the Site, including the content, accuracy, offensiveness, opinions, reliability, privacy practices or other policies of or contained in the Third Party Sites or the Third Party Applications, Software or Content. Inclusion of, linking to or permitting the use or installation of any Third Party Site or any Third Party Applications, Software or Content does not imply our approval or endorsement.

Billing

- 4.1 Billing Cycle. After the 30-day period (only applicable 11 months out of the year, if your subscription began on Jan. 31st, you will be charged on Feb 28 and or 29, depending on leap year), your card will be automatically charged on the next billing cycle. The membership fee for the Quran Revolution service and any other charges you may incur in connection with your use of the service, such as taxes and possible transaction fees, will be charged on a monthly basis to your Payment Method on the calendar day you initially signed up and obtained your membership. In some cases, your payment date may change, for example if your Payment Method has not successfully settled or if your paid membership began on a day not contained in a given month. If you have more question, you can email our Support Staff for more details.
- 4.2 Method of Payment. You can change your Payment Method by emailing or contacting our Support Staff. If a payment is not successfully settled, due to expiration, insufficient funds, or otherwise, and you do not change your Payment Method or cancel your account, we may suspend your access to the service until we have obtained a valid Payment Method. When you update your Payment Method, you authorize us to continue charging the updated Payment Method and you remain responsible for any uncollected amounts. This may result in a change to your payment dates. For some Payment Methods, the issuer may charge you certain fees, such as foreign transaction fees or other

fees relating to the processing of your Payment Method. Local tax charges may vary depending on the Payment Method used.

- 4.3 Cancellation. You can cancel your Quran Revolution Membership at any time, and you will continue to have access to the Quran Revolution's service through the end of your monthly billing period, to the extent permitted by the applicable law. **To cancel, email our support staff at quranrevolution@almaghrib.org**. If you cancel your membership, your account will automatically close at the end of your current billing period. To see when your account will close, an email will be sent to you confirming your cancellation, within that email you can see the last day for your access.
 - 4.3a Once a cancellation and refund request has been issued (refunds only applicable within the initial 30 days of sign up) the student requesting the cancellation have 10 business days to reply to the student support staff they are currently engaged with. **If support staff does not hear back from the student after 10 days (via email and/or phone call) their cancellation and refund request will be voided** (refunds only applicable within the initial 30 days of sign up)
 - 4.3b If the student does not respond within a reasonable time when communicating with student support, then the student bears the responsibility of paying for the months that they were still a student

REFUNDS WILL NOT BE ISSUED ON THE BASIS OF MISSING OR UNRECEIVED LOGIN DETAILS, IF NO ATTEMPT BY THE STUDENT WAS MADE TO FOLLOW UP PRIOR TO REQUESTING A REFUND. AFTER THE INITIAL SIGN-UP TO QURAN REVOLUTION, PAYMENTS ARE NON-REFUNDABLE AND WE DO NOT PROVIDE REFUNDS OR CREDITS FOR ANY PARTIAL-MONTH MEMBERSHIP PERIODS OR UNUSED QURAN REVOLUTION CONTENT.

Passwords and Account Access.

The member who created the Quran Revolution account and whose Payment Method is charged (the "Account Owner") has access and control over the Quran Revolution account and the Quran Revolution App used to access our service. To maintain control over the account and to prevent anyone from accessing the account, the Account Owner should maintain control over the Quran Revolution

subscription and not reveal the password nor details of the Payment Method associated with the account to anyone. You are responsible for updating and maintaining the accuracy of the information you provide to us relating to your account. We can terminate your account or place your account on hold in order to protect you, Quran Revolution or our partners from identity theft or other fraudulent activity.

Contact Information:

North America: 1-888-256-2447

United Kingdom: 0203-004-9027

Australia: 03 8652 1905

Malaysia: 013 399 8837

Singapore: 98818367

Hour of Operation: Monday- Friday

North America: 9:00pm - 4:30pm EST

United Kingdom: 2:00 pm - 9:30pm BST

Australia: 11:00pm - 7:00am AUS

Malaysia & Singapore: 9:00pm - 5:00am SST